# FBISE AT A GLANCE

Federal Board of Intermediate and Secondary Education (FBISE), Islamabad, is established in 1975 by an Act of Parliament of Islamic Republic of Pakistan. According to paragraph 4 of the ibid Act, the Board exercises powers conferred on it by or under the Act in respect of the educational institutions within the Federal Capital, the Federally Administrated Tribal Areas, and such States and territories, not forming part of a province, as are or may be included in Pakistan, whether by accession or otherwise, the institutions established by Pakistan Missions or by citizens of Pakistan in foreign countries, and such institutions located within the jurisdiction of Cantonment Boards, constituted under the Cantonments Act, 1924 (II of 1924), as seek recognition from the Board.



















ambassador of the Pakistan in different parts of the world.



SSC and HSSC levels in Bahrain, China, Egypt, India, Iran, Kuwait, Libya, Oman, Qatar, Saudi Arabia,

United Arab Emirates (Dubai, Sharjah, Abu Dhabi, Ajman, Al-Ain), Yemen, etc. In fact, FBISE is an







The Board conducted its first examination in 1978. The number of students who then appeared at Secondary School (SSC) and Higher Secondary School (HSSC) levels was 6494 and 2377, respectively. With passage of time, the students' strength increased considerably posing trust and confidence in FBISE as depicted in graph 1.

At present, 1348 educational institutions imparting education at Secondary and Higher Secondary levels are affiliated with FBISE. The institutions' type (Public and Private Sector), geographical distribution and participation from each region is given in Table 1 below:

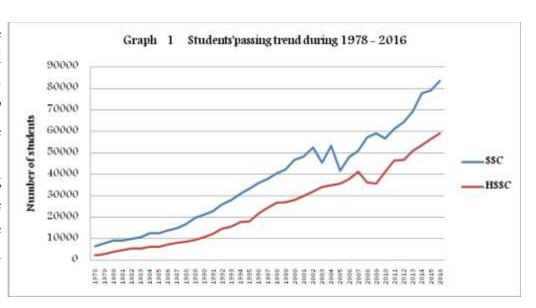


Table 1 Geographic Distribution and Participation in Annual Examination 2016

Sr.No.	Region	Institutions			   Students appeared	
		Public	Private	Total		
1	Islamabad Capital Territory (ICT)	167	214	381	94066	
2	Punjab	150	440	590	136688	
3	Khyber Pakhtunkhwa	49	67	116	12866	
4	Sindh	15	31	46	7658	
5	Baluchistan	09	27	36	4135	
6	Gilgit-Baltistan	00	80	80	12942	
7	ĄJK	05	43	48	3236	
8	Overseas	00	51	51	20415	
	Total	395	953	1348	292006	

Amongst these institutions, 805 are imparting general education at Secondary level, 183 at Higher Secondary level and 360 at both Secondary and Higher Secondary levels, including four offering SSC and HSSC for special children and three in Medical Technology.

# FBISE STAKEHOLDERS

Different streams of institutions affiliated with FBISE along with share of their participation and output in the Annual Examinations 2016 is summarized in Table 2 below:

Table 2 Major Stakeholders and their Participation in Annual Examination 2016

Sr. No.	Stakeholder	NY	Percentage of total students appeared and passed in 2016			
		Number —	SSC		HSSC	
		of Institutions	Appeared	Passed	Appeared	Passed
1	Private Sector	632	27.13	87.58	22.68	73.05
2	FG Educational Institutions (Cantt & Garrision)	228	19.07	94.51	7.99	89.48
3	Federal Directorate of Education Islamabad	165	19.65	84.77	12.26	72.11
4	Army Public Schools & Colleges	120	13.02	98.31	6.97	90.33
5	Overseas	51	6.99	85.94	4.46	81.28
6	Fauji Foundation Education Directorate	38	1.80	99.48	1.08	99.23
7	PAF Education Directorate Peshawar	28	5.33	99.12	3.86	94.09
8	Rangers	15	0.73	98.71	0.04	96.55
9	Cadet Colleges	14	1.15	99.32	0.62	95.97
10	Pakistan Navy Education Directorate Islamabad	13	1.13	99.70	1.00	93.29
11	Garrision	13	1.35	99.53	1.06	92.90
12	Bahria Foundation Education Directorate	08	0.49	98.41	0.05	84.21
13	Frontier Corps	10	0.27	93.68	0.00	0.00
14	OPF Education Directorate Islamabad	04	0.72	98.68	0.39	96.09
15	KRL Education Directorate Islamabad	03	0.43	99.64	0.41	94.50
16	PAEC Education Directorate Islamabad	04	0.61	98.21	0.50	88.12
17	Model Dini Madrisa	2	0.09	47.54	0.00	0.00
	Tota	1348				

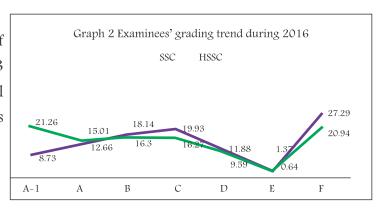
# SYNOPSIS OF ACADEMIC SESSION 2014–16

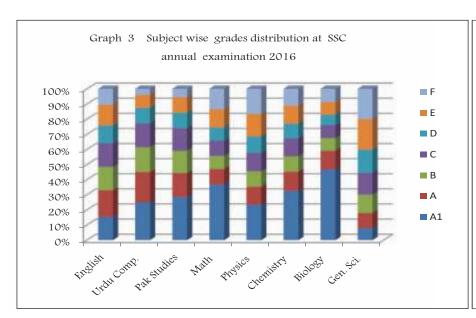
Number of students appeared in Annual Examination 2016 was 176419 and 115587 at SSC and HSSC (both part I & II) levels, respectively. During these examinations, total numbers of examination centres established for SSC were 497, including 41 centres abroad. Likewise, a total of 289 examination centres, including 32 in abroad were established for the HSSC examination. Total number of papers administered during SSC and HSSC annual examination were 99 and 123, respectively. To conduct these examinations, the Board temporarily hired the services of over 13000 people belonging to teaching and non-teaching staff for various activities summarized in Table 3 below:

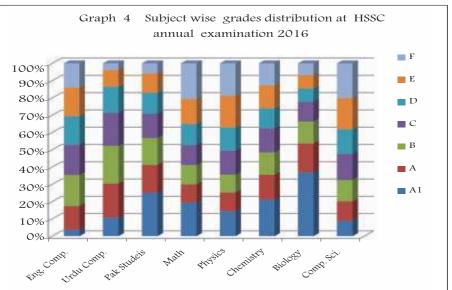
Table 3 Pre–Result Activities for Annual Examination 2016

Sr. No.	Pre-result activities	SSC	HSSC	Total		
1	Examination Centres (Theory)	497	289	786		
2	Examination Centres (Practical)	436	300	736		
3	Supervisory Staff (Theory)	5003	2431	7434		
4	Supervisory Staff (Practical)	1765	1350	3115		
5	Random Inspection of Centres	845	950	1795		
6	Head Examiner	129	67	196		
7	Sub-Examiners	1334	736	2070		
8	Training Workshops	10 (ICT, Rawalpindi, Wah Cantt, Peshawar, Lahore, Karachi)				

Result of SSC was declared on July 12, 2016 with overall passing percentage of 79.49, followed by HSSC on August 17, 2016 with passing percentage of 74.33 percent. Distribution of overall grades amongst passing examinees at overall and at subject levels for both the Secondary and Higher Secondary School levels examinations are reflected in graphs 2–4.







During these examinations, cases registered for use of unfair means were 110. On recommendation of committee on unfair means, the number of candidates convicted and exonerated is 106 and 4, respectively. In order to facilitate supervisory staff, the Board established eight answer-script collection points in ICT, Rawalpindi and Wah Cantt. To fetch qualified and experienced examiners for marking of answer scripts, the Board established an additional Assessment Centre at Rawalpindi. To reduce the variance amongst examiners, the Board also introduced panel marking, initially in science and



compulsory subjects at



In today's ceremony, first, second and third position holders are being decorated with Gold, Silver and Bronze Medals along with merit certificates, laptops and cash prizes. Amount of cash prizes at SSC level are Rs. 100,000, Rs. 75,000 and Rs. 50,000 for first, second and third Result Declaration Ceremony of SSC Annual Examination 2016 position holders, respectively. In case of HSSC, amount of cash prizes are Rs. 200,000,

Rs. 150,000 and Rs. 100,000 for first, second and third position holders, respectively. All position holders are being given a laptop each.

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# POSITION HOLDERS OF SSC ANNUAL EXAMINATION 2016 (SCIENCE GROUP)





Marks & Grade: 1031 / A-1 . Aiman Gul Name Father's Name: Khawar Hussain Institution : HITEC School & College for

Position

Girls. Taxila Cantt



Position . Third Marks & Grade: 1030 / A-1 Name : Areej Musharraf Father's Name: Musharraf Hussain Institution

: Second

: APSC for Girls. Near Chaman Zar-e-Askari Rd. Multan Cantt



Position : First (over all top) Marks & Grade: 1032 / A-1 . Manal Aamir Name

Father's Name : Aamir Bin Tahir

Institution : Army Public School & College for Girls

56-A. The Mall. Peshawar Cantt.

Position . Third Marks & Grade: 1030 / A-1 . Areesha Ehsan Name

Father's Name: Ehsan Ullah Sheikh

: Army Public School & College Institution

for Girls, Lahore Cantt



Position : Second Marks & Grade: 1031 / A-1 : Urooj Fatima Name

Father's Name: Major Allah Bakhsh Institution : Army Public School &

College Hyderabad Cantt



Position . Third Marks & Grade: 1030 / A-1 Name . Hifza Saeed Father's Name: Saeed Ahmad

: APSC for Girls. Near Chaman Institution Zar-e-Askari Rd. Multan Cantt



# POSITION HOLDERS OF SSC ANNUAL EXAMINATION 2016 (HUMANITIES GROUP)





Position : Second Marks & Grade : 982 / A-1 Name : Barira Sajjad

Father's Name : Abdul wahid Sajjad Institution : Fauji Foundation College

for Girls, New Lalazar Rawalpindi Cantt.



Position : First
Marks & Grade : 985 / A-1
Name : Areej Sajjad

Father's Name: Abdul Wahid Sajjad

Institution : Fauji Foundation College for Girls,

New Lalazar Rawalpindi Cantt.

Position : Third Marks & Grade: 977 / A-1 Name : Rabia Imran

Father's Name: Agha Imran Ali Khan Institution: Fauji Foundation College

> for Girls, New Lalazar Rawalpindi Cantt.



# POSITION HOLDERS OF HSSC ANNUAL EXAMINATION 2016 (PRE-MEDICAL GROUP)





Position : Second
Marks & Grade: 1047 / A-1
Name : Ayesha Aslam
Father's Name : Muhammad Aslam
Institution : Fauji Foundation College

for Girls, New Lalazar Rawalpindi Cantt.



Position : Second Marks & Grade: 1047 / A-1

Name : Rumaisa Maryam

Father's Name: Sana Ullah

Institution : APS & College for Girls

Range Road Westridge-

III, Rawalpindi



Position : First (over all top)

Marks & Grade: 1049 / A-1 Name : Aateqa Hashmi

Father's Name: Naimat Ullah Hashmi

Institution : Hamza Army Public School & College

Shahrah-e-Stadium, Rawalpindi

Position : Third
Marks & Grade: 1046 / A-1
Name : Fizza Ayaz

Father's Name: Muhammad Ayaz Institution: Hamza Army Public

School & College

Shahrah-e-Stadium, Rawalpindi



# POSITION HOLDERS OF HSSC ANNUAL EXAMINATION 2016 (PRE-ENGINEERING GROUP)





Position : Second
Marks & Grade: 1032 / A-1
Name : Siddiqa Shakoor
Father's Name : Abdul Shakoor
Institution : Fazaia Inter College,

Jinnah Camp Khanna Road, Rawalpindi



Position : First

Marks & Grade: 1034 / A-1

Name : Muhammad Anus Ali Father's Name : Qamar Shahzad Ali

Institution : Army Public School & College,

Chunian Cantt.

Position : Third
Marks & Grade: 1030 / A-1
Name : Soha Ayaz

Father's Name: Ayaz Mehmood

Institution : Army Public School and

College for Girls 208 Hamayun Road, Rawalpindi



## POSITION HOLDERS OF HSSC ANNUAL EXAMINATION 2016

## SCIENCE GENERAL GROUP

## **HUMANITIES GROUP**

Position : First

Marks & Grade: 1001 / A-1 . Hafsa Kamal Name

Father's Name: Muhammad Sarwar : Fazaia Inter College, Institution

Minhas, Kamra



Position : First Marks & Grade: 956 / A-1

. Muhammad Fahad Kabir Name Father's Name: Muhammad Kabir Khan

Institution : Institute of Islamic

Sciences. Satra Meel

(F.A), Islamabad



Position : Second Marks & Grade: 987 / A-1

. Muhammad Ghayas Baig Name

Father's Name: Amjad Baig

Marks & Grade: 981 / A-1

Position

Name

Institution

: Fazaia Degree College, Institution

: Third

: Javeria Musa

Faisal. Karachi



Position : Second Marks & Grade: 927 / A-1

. Basmah Rehman Name Father's Name: Almass Ayoub Sabir Institution : House No. 9. Street No.

49, F-8/4, Islamabad



Position . Third Marks & Grade: 921 / A-1

. Zahid-ur-Rehman Name

Father's Name: Janan Gul

Institution : Institute of Islamic

> Sciences. Satra Meel (F.A), Islamabad



Father's Name: Muhammad Musa : Fauii Foundation College for Girls New Lalazar.

Rawalpindi Cantt.



Position . Third Marks & Grade: 921 / A-1 Name . Hala Bibi Father's Name: Abdul Rauf

Institution : FG Post Graduate College

for Women, Wah Canti



# POSITION HOLDERS OF HSSC ANNUAL EXAMINATION 2016 (COMMERCE GROUP)





Position : First Marks & Grade: 949 / A-1

Name : Warda Khurshid Awan Father's Name : Muhammad Khurshid Awan

Institution : Punjab College of Information

Technology, G-6/1, Aabpara, Islamabad

Position : Second Marks & Grade: 928 / A-1

Name : Wajiha Mohsin

Father's Name: Muhammad Mohsin Pasha

Institution : Punjab College of

Information Technology, G-6/1, Aabpara, Islamabad



Position Third Marks & Grade927 / A-1

Name Moaviya Naseer Father's Name Naseer Ahmed Institution Punjab College,

Wah Cantt.



Position : Third
Marks & Grade: 927 / A-1
Name : Tasmia Azhar
Father's Name : Azhar Abbas
Institution : Punjab College of

Information Technology, G-6/1, Aabpara, Islamabad,



# INITIATIVES & STRUCTURAL REFORMS (2014–16)

FBISE is the unique board of Pakistan having its nation-wide and global operations in 14 different countries. Vast jurisdiction necessitates improvement in access to its services on one hand to cater needs of remote and far flung areas and improvement in quality, reliability and transparency of its examination system on the other hand. To improve overall functioning, following well defined multifaceted holistic approach addressing academic, administrative, technical and financial aspects based on the canons of clarity, brevity, simplicity, certainty, convenience and economy have been defined and being executed coherently.

## Multi-pronged Strategic Framework

# **ACCESS**

Remote & Trouble-free access through value chain e-solutions and state of the art One Window Operations for efficient, reliable & transparent pre-and-

## QUALITY

Improvised examination system through capacity building of key stakeholders to match in-house talent with growing market needs

### **GOVERNANCE**

Revisit of outmoded rules, functions, processes and their monitoring through defined KPIs and periodic appraisal to transform FBISE as a

To accomplish the policy agenda in consonance with above framework, a set of following interventions have been undertaken in each area (Data quoted is recorded as of today – January 31, 2017 at 1300 hrs):



Remote trouble-free access through Value Chain e-Solutions and One Window operations for efficient, reliable & transparent pre-and-post examination services

#### A. e-Solutions

#### i. Online Fee Payment

Prior to this facility, the mode of fee payment was personal visit of the payee to the bank branch situated in FBISE premises or through bank draft. This mode of payment was neither economical for the payee nor for board due to delay in transfer of funds to FBISE account. Apart from economy and convenience of payee, the facility has enabled prompt transfer of funds to board's account, their electronic reconciliation and mitigation of risk of any pilferage of funds which was missing in past. This facility was created and deployed successfully in 2014.

### ii. Online Registration

This module is launched successfully in 2015. The number of students registered online both for SSC and HSSC were 1,34, 427. This number has increased to 1,44,604 in 2016. The advantage of this application is division and diversion of labor to institutions; zero chances of error in particulars of students in comparison to past when data sent by institutions was in hard form; prompt and cost effective electronic interaction with students and use of this data in other subsequent processes and services to be offered students during and after their academic life. Moreover, additional information of subjects taken by each student in registration return would also replace submission of admission form by the regular students in future. This is a major step towards paper less organization. This facility is created and deployed successfully in 2016.

#### iii. Online Admission

This module is launched successfully in 2015. The number of students applied online for SSC was 139,822. Now the same module has also been deployed successfully for HSSC (both regular and private candidates) in 2016. Total number of students who applied online both for SSC and HSSC is 2,85,000. This module is interconnected with registration module. The candidate just enters the registration number in relevant







column of admission form and data submitted at time of online registration is imported automatically in the admission form and the process is completed in minutes. It has reduced huge cost of printing of admission forms every year. It is also under consideration to substitute submission of

this form while obtaining the information of subjects of regular student at time of registration. The institution would just need to send the list of registered students to appear in examination from academic year 2017. This facility is created and deployed successfully in 2016.

### iv. Online Roll Number Slip & its Correction

There was complaint that roll number slips are not delivered (received) well in time to (by) the students due to lacking or improper marking/numbering of houses, especially in suburban and rural areas along with exploitation of regular students by some institutions for their vested interest. To overcome these issues, roll number slips have been made available online from 2015. The students who are unable to receive their roll number slips

Application Form For Duplicate/Correction In Roll No. Stip

Exemination Sent are 

Come Great are 

Note: Or Collections

Heater of Geneticular

Fether's Name Father I have 
Resident Registration No. Technique No

**Payment Instrument Details** 

can download the same from FBISE website and appear in the examination. The experience have been extremely successful, appreciated by the general public and would do away with the huge cost of postage of roll number slips to over 300,000/- students every year from annual

examination 2017. This facility is created and deployed successfully in 2016.

#### v. Declaration & Intimation of Results

In order to facilitate the students, FBISE transmit the results electronically to individual students through email and SMS immediately after declaration in addition to its earlier practice of uploading on website on website and through gazette on CD. These additional features have been added in 2016 using soft data submitted by the candidates at registration and submission of admission forms. This facility is created and deployed successfully in 2016.

### vi. Online Paper Rechecking Application

Students do not need to submit application in hard form along with number of relevant documents either by visiting FBISE office or through courier or postal services. Particulars, including fee payment and others are being verified from electronic data. Updates and outcome on an application is intimated through email, updating the status on web portal and through SMS. Now

the process to apply has become simple, convenient, economical and transparent. This facility is launched in March 2016 and 2850 students have availed this facility so far.

#### Online Application for Verification Of Documents vii.

Students do not need to submit application in hard form along with copy of transcript and other documents either by visiting FBISE office or through courier or postal services. Particulars, including fee payment and others are being verified from electronic data. Copy of system generated document is verified and dispatched within 24 hours subject to verification of fee payment. Application status is conveyed electronically and through SMS at each step of processing till the document is dispatched. This facility is launched in March 2016 and 3466 students have availed this facility so far.

#### Online Application for Duplicate Marks Sheet viii.

Students do not need to submit application in hard form by visiting FBISE office or through courier or postal services. Particulars, including fee payment and others are being verified from electronic data. Service delivery time is only 24 hours subject to verification of fee payment. Application status is conveyed electronically and through SMS at each step of processing till the document is dispatched. This facility is launched in March 2016. So far 763 students have availed this facility.

#### ix. Online Application for Migration Certificate

Same procedure and benefits as in case of duplicate marks sheet above. So far 4711 students have availed this facility. This facility is created and deployed successfully in 2016.

#### Online Chat Room X.

No need to visit FBISE office or to make call or write and email and wait for reply. Just visit www.fbise.edu.pk and seek the desired information directly from staff dedicated for the purpose. Online Chat Room remains responsive from 0800 - 2400 hrs during seven days-a-week. This facility is launched in March 2016 and 1,17,298 clients have interacted so far and

exchanged 5,13,612 messages with FBISE staff.

#### Online Appointments with Senior Management xi.

In order to promote publics' access to senior management, interested people can fix their appointment in any available slot with concerned Head of Department during dedicated hour (12:00 – 01:00 pm) on each working day. Auto booking of appointment, confirmation and its intimation process is completed electronically. This facility is launched in March 2016 and 570 clients have booked their appointment with senior management of FBISE.

#### xii. Online Change in Subjects & Cancellation of Result

FBISE Mobile App for prompt and trouble free access to various information and online services, FBISE shall be in xiii.



DOC and DOCX file types

Need help?

Live help is online...

personal mobile phone shortly. Application designed is user friendly and can be operated in all major mobile systems. Possessor of this application shall instantly receive every update of FBISE website or message sent and can also use it for various online services. This application shall be deployed up to April 2017.

#### Electronic Correspondence xiv.

In order to promote access, email addresses of all the senior officers have been activated and made public in 2014 for direct interaction embodied with mechanism of monitoring. Every email sender receives an auto reply containing acknowledgment of email with message to write directly to the Chairman, FBISE, if your issue is not addressed or taken care of by the concerned officer within 72 hours.

- SMS Alert at each interaction with all stakeholders, including dissemination of result has become effective in 2016. XV.
- Transfer of Technology to BISE Quetta and QAU in computerization of examination system against mutually agreed payment in 2015–16. Now all xvi. facilities developed by the FBISE have been offered free of cost to all boards for standardization.

#### One Window Operations В.

To provide prompt and trouble free access to various services of board, a state of the art One Window Cell (OWC) equipped with following facilities is serving the visitors:

Queue Management System (QMS)

KIOSK machines for self help

Dedicated Reception

Continuous service (0800–1600 hrs.)

- Separate Counters for Receipt of application, Delivery of documents, Ladies and senior citizens on priority
- Allied facilities (waiting area, Tuck shop, Photocopier, Bank counter, washrooms, clean drinking water, Post Office, Visitors room, Complaint/Suggestion Box etc) under same roof

One-Window Operations are designed in such a way that there is "No Concept of Tomorrow" and 95 percent services are rendered within 30 minutes of submission of an application. Data obtained from QMS about visitors is being used for effective planning to rationalize the extent of visitors and to avoid uneven traffic at One Window Cell.



Panoramic View of One Window Cell